# The new Mercedes-Benz GLC. Strength from within.





Mercedes-Benz

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## A strong character with new facets.

The new GLC is more intelligent, dynamic and self-assured than ever. With a fascinatingly cutting-edge operating system that adapts more accurately to your needs and preferences every day. With an even more expressive SUV design. And with comfort and safety systems that attend better than ever to you and your well-being.

# 'Hey Mercedes'

A whole new way of operating a car. Simple. Intuitive. With words and touch. This is MBUX – the new Mercedes-Benz User Experience. The highlights: new digital displays and touch control elements, a natural speech recognition system plus the ability to adapt itself better to you each day.

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## Treat your eyes to something special.

Nothing appeals to the eye more than an aura of strength and athleticism. The new GLC has a particularly sporty charisma. With its broader shoulders, integrated tailpipe trim and new rim designs, it conveys an even greater sense of power and dominance. In addition, the new flattened tail lights feature LEDs as standard for the first time.

# Commanding presence from a standing start.

B

GLC

A more striking radiator grille, more elegant chrome elements, and slimmer headlamps lend the front end of the new GLC an even more commanding SUV-style presence.

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## Petrol Engine – GLC 200

The ultra-modern petrol engine ensures spontaneous engine response and fast reaction to accelerator pedal movements. Efficiency measures include, intake CAMTRONIC, friction loss reduction package and improvements to NVH (noise, vibration, harshness). The NVH improvements include insulation of the engine block and extensive covering of the engine with an acoustic insert as well as further optimisation in relation to the injection hydraulics. To guarantee excellent exhaust emissions, use is made of tried-and-tested piezo injectors with good mixture preparation and a further-improved combustion chamber.



## Diesel Engine – GLC 220d 4MATIC

These 4-cylinder diesel engines of the latest generation give a lot but take little. This is thanks to their particularly light, compact design and minimal frictional losses. Significantly less noise and vibrations bring the level of refinement virtually to that of petrol engines.

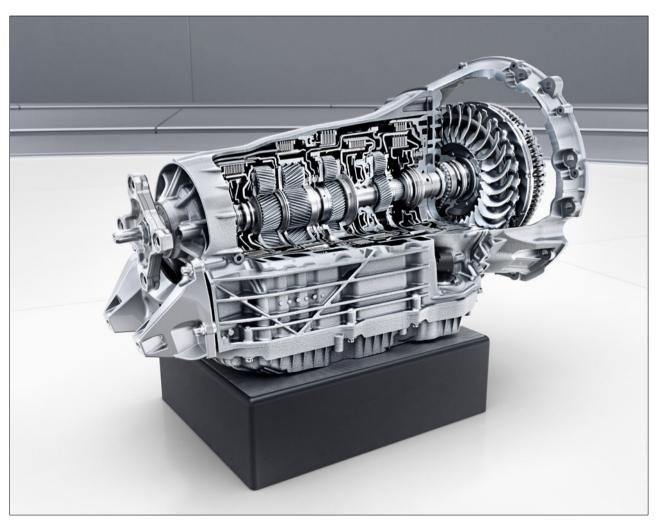
This stepped bowl combustion system reduces the thermal load on individual components. In addition, even better use is made of the air and the combustion speed is increased - this improves efficiency and reduces particulate emissions. The process gets its name from the shape of the combustion pocket in the piston.



## 9G-TRONIC

When you select the Comfort and ECO drive programs via DYNAMIC SELECT, the 9G-TRONIC shifts through the nine gears for you smoothly and efficiently, thus providing optimum ride comfort. In addition, the transmission is also truly sporty: at the press of a button you can experience fast, sporty gear changes while nevertheless frequently driving in the optimum engine speed range. As such you can enjoy even more driving pleasure in Sport mode as a result of correspondingly better performance.

Performance remains excellent, while ride comfort is enhanced and noise levels are reduced. Smaller gear ratio increments and faster gear changes lead to even greater responsiveness and agility, At the same time, 9G-TRONIC impresses with smooth, barely perceptible gear shifting like that of a continuously variable transmission. As 9G-TRONIC is able to skip individual gears, multiple downshifts are possible for fast and powerful sprints.



## Ruggedness of character. Intelligence of substance.

The new aggressive build fixes your gaze on the Mercedes-Benz GLC no matter where you see it. Belonging the family of our foremost SUVs whose lineage starts with the iconic G-Class, the GLC has powerful performance in its DNA. The 4MATIC all-wheel drive promises an even and comfortable drive on the most uneven of terrains. Inside, the new-age infotainment and multimedia system MBUX creates a new revolution all-together.

## Mirror package

The Mirror package combines a number of useful functions for day-to-day driving: electrically folding exterior mirrors protect your vehicle from annoying damage when parking, the lowerable exterior mirror on the front passenger side makes parking easier and the self-dimming function protects your eyes.



## Panoramic Sunroof

Whether open or closed, with the panoramic sliding sunroof you experience a wonderful feeling of freedom and enjoy a pleasantly bright ambience in the interior. When viewed from the outside, the large sliding sunroof likewise makes a unique visual impression, as it lends lightness and exclusivity to the interior.



## **OFF-ROAD** exterior

## Aluminium-look running boards with rubber studs

The OFF-ROAD exterior will definitely make the GLC stand out from the crowd. Highlights include:

- Chrome details in the front
- 48.3-cm (19-inch) multi-twin-spoke light-alloy wheel
- The suspension with higher ground clearance
- The greater angle of approach of the front bumper

The aluminium-look running boards are a true eye-catching feature. They are mounted on the side at the height of the side skirts, thus making it easier to get into the front as well as the rear. Slip-resistant rubber studs ensure a firm foothold.





## **EXCLUSIVE** interior

Design your EXCLUSIVE interior to suit your personal taste – there is a choice of two stylish colour concepts (silk beige and magma grey). Together with the fine open pore walnut wood trim elements an elegant contrast is created. They characterise the individualistic appearance of the interior and provide both a high level of comfort and outstanding support.

- Instrument cluster with 2 tube-shaped circular instruments, 13.97 cm (5.5-inch) multifunction display and surround in silver chrome with MBUX
- Seats with exclusive upholstery layout in ARTICO man-made leather
- 3-spoke multifunction sports steering wheel and two-piece bezel on the front in silver chrome
- Instrument panel and door beltlines in ARTICO man-made leather
- Air vents with outer adapter tubes in Nürburg silver, vent surround, rotary knob and front face of the louvres in silver chrome
- Door centre panels in ARTICO
- Black fabric roof liner and beige fabric roof liner



Say Hey to the future with MBUX.

#### MBUX touch control concept

So absorbing that it's hard to leave alone. The sophisticated MBUX touch control concept lets you determine exactly what it shows you and how you control it. As intuitively as on a smartphone. Either with the new touchpad with haptic feedback, or by using the Touch Control buttons on the new steering wheel, or on the touchscreen. The choice is yours.

#### MBUX voice control

It's always best to talk. The MBUX (Mercedes-Benz User Experience) infotainment system with intuitive voice control is optionally available for the new GLC. It understands what you say and obeys your commands using natural speech recognition. It takes only two words: "Hey Mercedes." And the new GLC is all ears.

#### Media Display

The high-resolution media display with touch control plays your multimedia content in razor-sharp quality and with brilliant images. The design of the large display with its extensive glazing will also impress you. The display reacts directly to your touch inputs, as with your smartphone or tablet.

- 26 cm (10.25-inch)screen diagonal
- Resolution of 1920 x 720 pixels

#### Smartphone integration

Fully contactless operation of your smartphone is possible in the new GLC. Once it is connected via Bluetooth, NFC or USB cable, your numerous apps and functions appear on the media display, where you can control them conveniently using voice commands or touch controls.









## Wireless charging

No wires. No worries. Just a fully charged battery. You can now charge your compatible smartphone conveniently and wirelessly in the new GLC. Simply place it in the centre console's stowage area. The multimedia system recognizes your mobile phone automatically, and charging starts. The system recognizes all compatible devices, irrespective of model and brand.



## Touchpad with haptic feedback

Using the touchpad, you can operate the display of the infotainment system as you would a smartphone. Shift or enlarge the content quite simply with single gestures. Each input is confirmed with haptic feedback. The touchpad recognises your handwriting should you wish to enter addresses or phone numbers. Furthermore, additional controls are positioned around the touchsensitive surface. This way you have direct access to key functions at any time.



## Wind screen wipers with rain sensors

## Cruise control

The electronically controlled rain sensor thinks for you: The system automatically detects when the windscreen is wet and controls the windscreen wiper interval accordingly – provided this has been activated beforehand. As a result, as a driver you have one less task to worry about when it's raining and can enjoy clear visibility.

Enjoy relaxed, fuel-efficient motoring on longer journeys in particular. For this you can preselect your desired speed and your vehicle takes over control of the speed. In addition to the travelling speed, the limiter helps you to observe a maximum speed. This enhances road safety and prevents you from incurring expensive speeding tickets.





## DYNAMIC SELECT

DYNAMIC SELECT changes the handling characteristics at the press of a button. Use different drive programs which change the characteristics of the engine, transmission, suspension and steering, for example. Whether dynamic in Sport mode, highly relaxed in Comfort mode or particularly economical in ECO mode – you determine precisely what is important to you.



## THERMATIC automatic climate control

Individual climate comfort in the front seats comes courtesy of the THERMATIC automatic climate control with 2 climate zones: the driver and front passenger can set the temperature separately for each side. This is maintained at a constant level thanks to automatic climate control and a sensitive sensor system – completely without any need for manual adjustment. The desired climate can be achieved quickly thanks to the convenient and intuitive temperature and ventilation control – and always remains at the selected level even during changing weather conditions and varying levels of sunlight. Especially for the driver, the constantly balanced interior climate has a positive effect on concentration and fitness.



## Illuminated door sill panels with "Mercedes-Benz" lettering

Even getting in and out becomes an experience in itself. As part of this, the high-quality stainless steel sill panels are illuminated with striking "Mercedes-Benz" lettering. This shows that you value modern luxury.

## 2 USB ports in the rear

Using the two USB Type C ports in the rear, your passengers can charge mobile devices while on the move and therefore use them for longer. As such there is always sufficient battery charge available even on longer journeys, for example for watching films or browsing the internet on such devices.



## Roller sunblinds in left and right rear doors

### Hard disc navigation

The manual pull-out roller sublinds protect against direct, bright sunlight in summer and when the sun is low in the sky. As a result your rear passengers are not dazzled and the interior heats up less. It still remains possible to see out of the rear windows – for a pleasant and eventful journey.

Save time through fast hard disk navigation with flexible inputs via touch control or voice input. In this connection, the 3D displays of points of interest, for example, are also a visual delight. The intelligent system guides you reliably to your destination using both local and the most recent online data.





## Advanced sound system

The sound system adds listening pleasure to driving enjoyment. The speaker system is precisely configured for the vehicle interior for the dynamic reproduction of music.

- 4 mid-range speakers
- 2 tweeters
- 2 Frontbass speakers
- 1 centre speaker
- 225 W amplifier output



## Ambient lighting

Showcase the interior according to your personal preferences or current mood. With a total of 64 colours, the ambient lighting gives you almost unlimited scope for lighting schemes, and has the right colour available for any situation.



## **KEYLESS START**

All of the drive authorisation functions are stored on your electronic vehicle key. Your engine starts as soon as you press the turbine-look start/stop button positioned in the ignition area while holding down the brake pedal. And it is just as easy for you to switch the engine off again. In hot weather you can quickly ventilate the vehicle thanks to the convenience opening and closing function – and in the rain also just as quickly ensure that the windows are fully closed. This is because you can control all of the windows via your vehicle key with just a press of a button: to open them simply hold down the unlock button, and to close them in turn hold down the lock button.



## EASY-PACK tailgate

## EASY-PACK load compartment cover

## Emergency spare wheel

Protect your luggage from the sun and prying eyes: the EASY-PACK load compartment cover comprises of a retractable cover which is fitted behind the rear seats. You can remove this at any time and store it in the compartment provided beneath the load compartment floor. Protect your luggage from the sun and prying eyes: the EASY-PACK load compartment cover comprises of a retractable cover which is fitted behind the rear seats. You can remove this at any time and store it in the compartment provided beneath the load compartment floor. The narrow emergency wheel is lightweight and makes changing a tyre in the event of a breakdown simple. This enables you to reach the next service station even in the event of more significant tyre damage which it may not be possible to repair with TIREFIT tyre sealant.







## Stowage space package

The Stowage Space package has numerous stowage and securing facilities for the interior and load compartment. Useful stowage spaces ensure that everything has its place. Small and large items of luggage can be optimally secured in place.

- Map pockets on the back of the front seats
- Net on the load compartment floor (not available for plug-in hybrid vehicles)
- Collapsible crate
- 12 V socket in load compartment on left
- Cargo rail to expand the luggage compartment capacity by 30 I
- Two USB-C ports in the rear (market-specific)



## Velour floor mats

The velour floor mats additionally enhance your interior. They are finished in the respective appointments colour and edged. As such they blend into the interior design perfectly. In addition the mats protect the footwell against dirt – they can be removed easily to be vacuumed or cleaned.



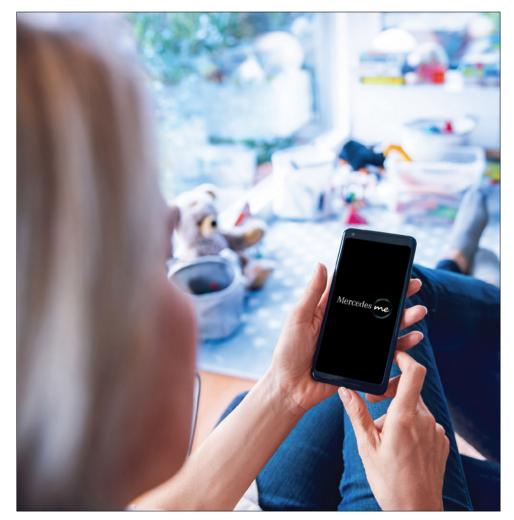
## Mercedes me connect

The communications module (LTE) offers you a definite advantage in terms of convenience and safety. It provides your vehicle with a connection to the internet – allowing you to make use of helpful services from Mercedes me connect. Two mobile phone antennas and an LTE-compatible SIM card ensure a fast connection.

Let your personal digital assistant take the experience to an all new level in your everyday life.

- $\checkmark$  Stay informed. About your Mercedes-Benz and everything associated with it. Tyre pressure: okay! Fuel tank: nearly full!
- ✓ Off to new places: You can directly send any type of destinations to your vehicle from your smartphone.
- $\checkmark$  Relax on the road. Calmly complete your first conference call during your journey as the navigation system plots the ideal route to your next meeting.

All-in-one service package: Get reminders and never miss a service appointment, conveniently book your service appointment online.

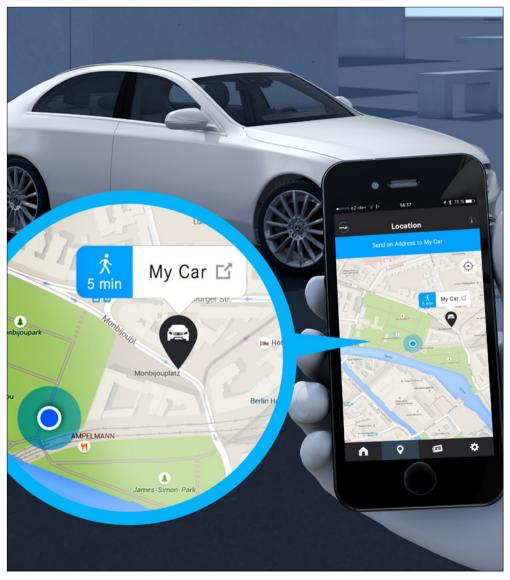


## Vehicle Monitoring

**Parked Vehicle Locator:** Unfamiliar city, winding streets – where was it you parked? Your smartphone knows the answer. It can locate your parked vehicle within a radius of 1.5 kilometres and show you on a map how to make your way back to the vehicle.

**Vehicle Tracker:** Perhaps a family member is driving your car and you wish to know its current whereabouts. The app knows the answer. For this purpose, your vehicle's geo-coordinates are sent by GPS. The driver receives a message that they are being geolocated. The driver can deactivate the Vehicle Tracker at any time with a free call to the Customer Assistance Center (model-specifically, also via the multimedia system).

**Notification if the vehicle exceeds the set speed:** Receive an alert if your vehicle exceeds a certain speed. The notification is sent directly to your smartphone by an app. This is where you can set the desired threshold value (from 0 to 255 km/h), and obtain a list showing when and where the speed was exceeded. This allows you to stay informed when someone else is using your vehicle.



## Vehicle Set-Up

**Remote Retrieval of Vehicle Status:** You have easy access at all times to the most important information about your vehicle – available from the Mercedes me App or the Mercedes me Portal. These include mileage, tyre pressure, washer fluid level, fuel tank level and also when the next service is due.

**Remote Door Locking and Unlocking:** We've all done it: no sooner have you left the vehicle than you suddenly can't remember whether or not you locked the doors. With the Mercedes me App or from the Mercedes me Portal, you always have certainty – and can lock the doors later if needs be. And if you ever lock yourself out, if your passengers are already waiting next to the car or if a friend needs to go back and fetch something from inside the vehicle, you can unlock the doors remotely. In this case, you receive a corresponding acknowledgement on your smartphone.

**Speed Alert:** Receive an alert if your vehicle exceeds a certain speed. Notification is sent straight to the Mercedes me App on your smartphone. It tells you when and where the speed was exceeded. You can set the desired threshold (from 0 to 255 km/h). This allows you to stay informed when someone else is using your vehicle.

**Send2Car function:** Smartphone and car, more connected than ever before: found a place of interest or the best restaurant in town? You can easily send the address to your vehicle via an app. You just need to confirm the import and the data will be integrated into your navigation system.



#### Navigation Connectivity package

In combination with the standard-fit communication module (LTE) and the hard-disc navigation makes sure that you always reach your destination as quickly as possible by the best route. Enhanced Navigation Services can even provide you with predictive information: You are provided with optimised travel destinations and your vehicle can answer questions about your journey, such as current filling petrol station prices along the route or the parking situation at your destination.

#### Mercedes-Benz emergency call system

The Mercedes-Benz emergency call system can save you vital minutes in an emergency. If an accident is detected, a communications module with its own SIM card automatically triggers an emergency call which can shorten the time until the rescue services arrive. In the case of a connection with the Mercedes-Benz emergency call centre, a member of staff will support you over the voice connection until the rescue services arrive. This means that you are not left on your own in a stressful situation. Alternatively, an emergency call can be triggered manually to organise assistance.



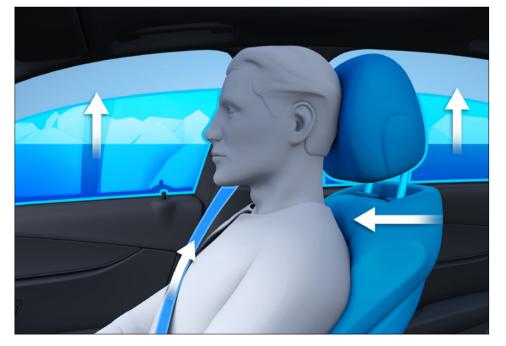
## Safety

#### PRE-SAFE<sup>®</sup> system

With PRE-SAFE® the front seat belts can be electrically pretensioned in hazardous situations. As a result, the forward displacement of the occupants during braking or skidding can be reduced in an impending accident. In certain situations, the side windows or panoramic roof close automatically. In addition, the front passenger seat can be moved into a more favourable position in the event of a crash. In conclusion, the components of the PRE-SAFE® system can significantly reduce the risk of injury. For PRE-SAFE® Sound, a special sound chip generates a hissing noise through the speakers in the event of an imminent hazardous situation. In many cases the noise triggers a natural protective reflex: the tiny stapedius muscle in the ear briefly contracts and dampens the connection between the eardrum and inner ear. This way your hearing is better prepared for the loads resulting from noise generation in an accident.

#### Active Parking Assist with PARKTRONIC

Turn the stress of tight parking spaces into effortless calm. Active Parking Assist with PARKTRONIC is not only able to find parking spaces – it also helps you to enter and leave them. As part of this it helps you with steering, and on vehicles with automatic transmission also with accelerating, braking and changing gear.





## The reassuring feeling of driving a Mercedes-Benz.

#### Parking package with reversing camera

With this package the choice is yours: park your vehicle yourself – or have your vehicle parked stress-free. Practical support already starts when looking for and selecting a parking space. Once detected, you can manoeuvre into it effortlessly thanks to the reversing camera or enjoy the support of Active Parking Assist when manoeuvring in and out.

#### Kneebag

The kneebag protects your legs from contact with the steering column or the dashboard in a severe frontal crash. This can prevent or lessen the severity of injuries. The air cushion inflates in milliseconds and stabilises the whole body. This ensures that the entire restraint system including the seat belt work together optimally.

#### TIREFIT

Your rapid temporary measure in the event of less significant tyre damage. Damage caused by driving over nails or glass fragments can be sealed by means of the sealant blown in via the air compressor. As a result you can continue to drive to the nearest workshop at up to 80 km/h.

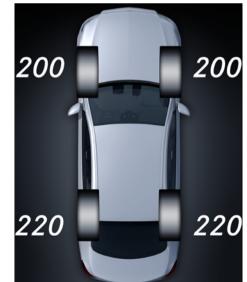
#### Tyre pressure monitoring system

The system monitors the tyre pressure for you and provides you with a warning in the event of a drop in pressure. This way you can react more quickly to these hazardous situations. Too low a tyre pressure can also result in longer stopping distances. When the control systems notifies you, you should top up the air quickly. Correct tyre pressure additionally increases mileage.









## Upholstery, trim and alloy.

#### UPHOLSTERY

Beige

Magma Grey (Available with Polar White)

#### TRIM

#### Brown open-pore walnut wood trim

The trim lends your interior an individual look. It blends in harmoniously while also creating exciting contrasts. As such it reinforces and underscores the interior design. At the same time, the trim is a continually discernible sign of the quality of a meticulously finished premium product.

#### ALLOY

48.3 cm (19-inch) aerodynamically optimised light-alloy wheels, painted in high-gloss black and with a high-sheen finish









## Paintwork.

Graphite Grey

Mojave Silver







Obsidian Black

Cavansite Blue

Hyacinth Red



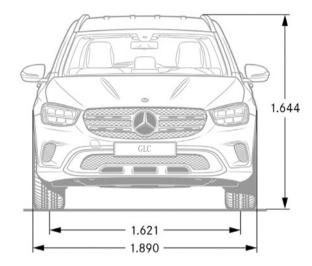


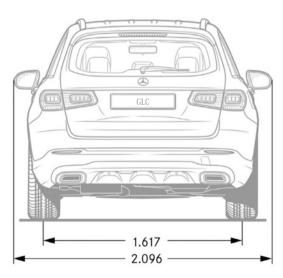


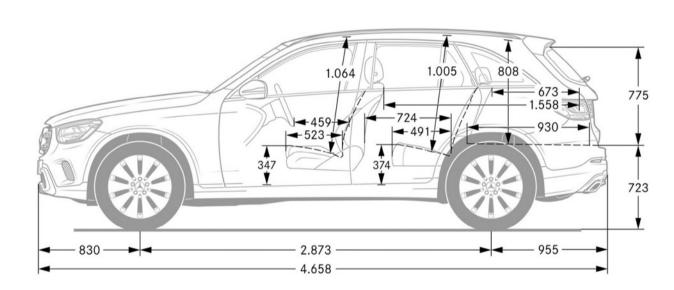
## Technical data.

|   | GLC 200                            | GLC 220 d 4MATIC              |
|---|------------------------------------|-------------------------------|
| Total displacement / No./arrangement of cylinders | 1991 cc / L4                       | 1950 cc / L4                  |
| Rated output in kW (hp) @ rpm                     | 145 [197]/5500-6100 kW [hp] at rpm | 143 [194]/3800 kW [hp] at rpm |
| Rated torque (Nm @ rpm)                           | 320/1650 - 4000 Nm at rpm          | 400/1600 - 2800 Nm at rpm     |
| Transmission                                      | Automatic                          | Automatic                     |
| Acceleration from 0 - 100 km / h (sec)            | 7.8 sec                            | 7.9 sec                       |
| Top speed approx ( km / h )                       | 217 km/h                           | 215 km/h                      |
| Maximum gross weight (Kg)                         | 2360                               | 2500                          |
| L x W x H (mm)                                    | 4658 x 1890 x 1644                 | 4658 x 1890 x 1644            |

## Dimensions.







All dimensions in millimetres. The dimensions shown are mean values and apply to standard-specification, unladen vehicles.

## My Mercedes. My Service.

#### You enjoy life. We'll take care of your Mercedes.

The best or nothing! This statement conveys how Mercedes-Benz aspires to develop and build highly desirable, top-class vehicles. The same passion, pledge and commitment apply to the Mercedes-Benz Service too. The bouquet of world-class After-Sales products will not only attend to every need of your Star but will also redefine the concept of ownership experience with a focus on providing end-to-end customer delight. After all, you Star deserves nothing less than the best.

#### STAR EASE

#### Delivering the best-in-class value

Servicing your Star does not get any better than this. With the STAR Ease Maintenance Packages, pay a defined cost of maintenance based on the model, contract period and mileage and say goodbye to spending on service every time. Plus, enjoy exclusive features like priority handling, shorter waiting time and quicker processes.

#### Advance Assurance Program Extending your warranty coverage

With Advance Assurance Program, experience complete peace of mind. While this Extended Warranty Program kicks in the moment your standard 3 years warranty comes to an end, it can be extended further up to 6 years at a nominal price. Also, it comes with a bouquet of privileges for a worry-free time with your Star.

#### MOBILO

#### Providing you 24x7 mobility support

Your vehicle comes with Mobilo which provides roundthe-clock on-road assistance service. Mobilo comes as a standard for 3 years and can be extended further up to 8 years at a nominal cost. This service offers privileges like vehicle towing facility, replacement vehicle, hotel accommodation, just to name a few.







## My Mercedes. My Service.

#### **Digital Service Drive**

#### Ensuring convenience and transparency of service.

Servicing your Star is the last thing you will ever have to worry about. We provide transparent, convenient and hassle-free service. Our customer-friendly service features work around your busy schedule so that you have one less thing to focus upon.

Now booking your appointment is quick and easy. To book your online service appointment, visit http://mb4.me/SelectDealer

#### Premier Express\*

#### Because we value your time as much as you do.

Life gets busy and so we have designed Premier Express, our vehicle care service to help you get in and out quickly. While the visit will be brief, the service offered by our technicians will be comprehensive and complete. All to ensure your Mercedes-Benz is running for miles to come.



#### \*Available at select locations only



## My Mercedes. My Service.

#### Mercedes-Benz Genuine Parts Now with 2 years\* of warranty

Mercedes-Benz GenuineParts are crafted to the stateof-the-art standards of Mercedes-Benz, protecting your vehicle's performance while maintaining the style, comfort and safety, for the years to come. Also, they come with a warranty of up to 2 years, ensuring you a peaceful ownership experience with your Star.

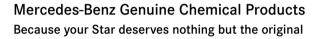
\* Terms & Conditions Apply



#### Mercedes-Benz Approved Tyres and Rims Ensuring every ride is a safe and joyful one

Maximise the safety and comfort of your Star with Mercedes-Benz approved tyres and rims. While the Mercedes-Benz approved tyres are designed to optimally match your car's performance, the Mercedes-Benz approved rims are designed to lend an exceptional style to the exterior of your Star and are also engineered for optimal performance.

Mercedes-Benz



Mercedes-Benz Genuine Chemical Products are specially tested for compatibility with the materials in our cars and meet the high quality standards. Also, our products have been approved under Daimler AG's strict, self-imposed environmental norms. Now with Mercedes-Benz Genuine Chemical Products, experience a whole new world of superior products that support throughout the car's life cycle.



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Mercedes-Benz cars: The GLC meets Bharat Stage VI equivalent emission norms.

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